

**EMERGENCY PLACEMENT CARE (EPC)  
PROGRAM Bldg. 2917, Pulaski Barracks  
DSN 493-4331, CIV 0631-3406-4331**

Emergency in-home placement of children at risk for  
or experiencing abuse or neglect / Emergency  
Placement Care Parent training/Certification

**ARMY EMERGENCY RELIEF (AER) Assistance  
Bldg. 2917, Pulaski Barracks  
DSN 493-4221, CIV 0631-3406-4221,**

Emergency Food Assistance / Loans, Grants &  
Scholarship Programs (for those who qualify) /  
Coupons for use in the Commissary (at ACS Main  
building 2891)

**SURVIVOR OUTREACH SERVICES  
Bldg. 2917, Pulaski Barracks  
DSN 493-4332, CIV 0631-3406-4332**

The Survivor Outreach Program delivers on the  
Army's commitment to Families of the Fallen. SOS  
connects you with people who can help you cope with  
your loss.



**ACS Main Building 2891, Pulaski Barracks  
Central Phone: DSN 493-4203  
CIV 0631-3406-4203  
FAX: DSN 493-4141  
Hours of Operation: Monday-Friday 8am-5pm  
[www.mwrgermany.com/KL/ACS](http://www.mwrgermany.com/KL/ACS)**

**INFORMATION  
& REFERRAL**



# ARMY COMMUNITY SERVICE

## FACT SHEET & CONTACT INFORMATION

**KAISERSLAUTERN  
PULASKI BARRACKS, BLDG. 2891**



493-4203, 0631-3406-4203

**ARMY FAMILY ACTION PLAN (AFAP)****Bldg. 2917, Pulaski Barracks****DSN 493-4357, CIV 0631-3406-4357**

Conference held yearly, directed by the Chief of Staff of the Army to improve quality of life for Active duty, Reserve Components, National Guard, DoD/DA Civilians, Retirees and Family members

**ARMY FAMILY TEAM BUILDING (AFTB)****Bldg. 2917, Pulaski Barracks****DSN 493-4357, CIV 0631-3406-4357**

Personal skills & Basic Army knowledge courses / Management skills courses / Professional growth & Leadership development courses / Family Readiness Group Training / Specialized Unit Training

**ARMY VOLUNTEER CORPS COORDINATOR (AVCC)****Bldg. 2917, Pulaski Barracks****DSN 493-4232, CIV 0631-3406-4232**

Community volunteer recruitment and management / Volunteer workshops and training / Volunteer recognition / Presidents Volunteer Service Award

**EMPLOYMENT READINESS PROGRAM (ERP)****Bldg. 2917, Pulaski Barracks****DSN 493-4187/4029, CIV 0631-3406-4187/4029**

Employment preparation workshops / Job skill development and assessment / Resumix classes/training (computer access available) / Current job listings in the local community / Career Counseling & Interview skills / Biannual Career Expo

**EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)****Bldg. 2891, Pulaski Barracks****DSN 493- 4094, CIV 0631-3406-4094**

The EFMP is an integral part of each community, working in unison with the Medical Facility, DoDDS, EDIS, Housing, Personnel Services, and Child, Youth & School Services to ensure your Exceptional Family Member has a quality care experience

**FAMILY ADVOCACY PROGRAM (FAP)****Bldg. 2917, Pulaski Barracks****DSN 493-4332/4228/4658, CIV 0631-3406-4332/4228/4658**

Prevention/Education on child and spousal abuse / Troop & Community education / Enrichment programs and classes

**NEW PARENT SUPPORT PROGRAM (NPSP)****Bldg. 2917, Pulaski Barracks****DSN 493-4058/4066, CIV 0631-3406-4058/4066**

Information, resources, education and referral services to new and expectant parents / Home, office and hospital visits / Phone Consults / H.U.G.S. (Help Us Grow Securely) Playgroup: Age: Birth to 4 years old / "Boot Camp for Dads" and "Basic Training for Parents" offered each month

**VICTIM ADVOCACY PROGRAM****Bldg. 2917, Pulaski Barracks****DSN 493-4617/4615, CIV 0631-3406-4617/4615****24 HOUR CRISIS LINE FOR****DOMESTIC VIOLENCE: 0151-57605409****24 HOUR CRISIS LINE FOR****SEXUAL ASSAULT: 0162-2967320**

Help for physically or verbally abused individuals / Provides crisis intervention / Information about your rights as a victim of domestic violence / Information, referral, support and options for victims of sexual assault

**FINANCIAL READINESS PROGRAM (FRP)****Bldg. 2917, Pulaski Barracks****DSN 493-4151, CIV 0631-3406-4151**

Financial Readiness offers the following: Financial Counseling / Credit and Debt Counseling / Budget Counseling / Financial Planning / Basic Investment Planning / Retirement Planning / Financial Communication Counseling / Consumer Affairs and Complaints / Family Subsistence Supplemental Program (FSSA)

**SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)****Bldg. 3210, Kleber Kaserne****DSN 483-7354, CIV 0631-411-7354**

Provides a comprehensive, centralized office that supports and assists Wounded Warriors and their families. Services include finances, child care, family advocacy, budgeting, Chaplain assistance, Legal assistance, Military Personnel issues, logistics and transportation, education and employment opportunities

**INFORMATION, REFERRAL & FOLLOW-UP PROGRAM (I&R)****Bldg. 2891, Pulaski Barracks****DSN 493-4093, CIV 0631-3406-4093**

Information on military and civilian community resources / Information about the local bus and railway system / Special Host Nation Services / Translation/explanation and assistance with German bills & other correspondence / Military OneSource Information

**MOBILIZATION / DEPLOYMENT READINESS PROGRAM****Bldg. 2891, Pulaski Barracks****DSN 493-4095, CIV 0631-3406-4095**

Operation Training R.E.A.D.Y. / Solider and Family Assistance Center Operations / Family Readiness Group, Rear Detachment Commander and Family Liaison Officer Instruction / Pre-Deployment, Deployment, Post-Deployment and Reunion Support / Resiliency Training

**OUTREACH PROGRAM****Bldg. 2917, Pulaski Barracks****DSN 493-4062, CIV 0631-3406-4062**

Close to Home Program / Outreach services to isolated families & units / ACS Volunteer Supervisor / Special Projects

**RELOCATION READINESS PROGRAM****Bldg. 2891, Pulaski Barracks****DSN 493-4064, CIV 0631-3406-4064****Lending Closet: DSN 493-4057, CIV 0631-3406-4057**

Lending Closet: Mon-Fri 8am - 5pm / Relocation counseling appointments / [www.militaryhomefront.dod.mil](http://www.militaryhomefront.dod.mil) (previously SITES) Information about gaining installation / Sponsorship Training / English as a Second Language (ESL) Beginner & Intermediate / Conversational German Classes / Hello America / Multi Cultural Spouses Club / Newcomers Orientation / Kaiserslautern City Tour / Smooth Moves for Your PCS

